

CENTRO
de la familia



2019 Annual Report

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Message from Our CEO



Crafted from the social discomfort and social justice movements in the 60s and early 70s, Centro de la Familia de Utah (Centro) is nearing a half-century of service to vulnerable and underserved communities in Utah. During 2019, in addition to another five-year funding cycle of Head Start programs, the Office of Head Start awarded Centro a grant to serve the community in the Western Slope of Colorado, a fitting capstone award for Centro's 50th anniversary in 2025.

During the field survey and community assessment work for the expansion of services in Colorado, Centro identified a strong and unmet need for Head Start services to children ages zero to three. This award thus includes center-based, full-day services, with transportation, to 76 Early Head Start infants and

toddlers as well as for 256 preschool Head Start children in Moffat, Mesa, and Garfield counties. Centro committed to a seamless continuation of services for all enrolled children and families by honoring the dedication and experience of the Colorado Head Start staff, and offered incumbent Head Start employees the right of first refusal to 132 positions in Colorado. The total number of children served by Centro is now over 1,000 in Utah and Colorado combined.

2020 Pandemic Update

The COVID-19 pandemic hit our service areas in early 2020. All direct services to children and families ceased in early March. However, guided by state requirements for services to essential workers, Centro opened three centers to farmworker families on May 4th. In July 2020, Centro expanded classroom services to all families, reaching 45% of funded enrollment in center-based, full-day developmental classroom activities. A comprehensive virtual learning option was researched and implemented as an option for families and children facing

overwhelming risk factors. Four months into the pandemic, July 2020, Centro served 67% of its Migrant and Seasonal Head Start funded enrollment in a classroom setting as well as virtual, combined. During the pandemic, Centro's no-tolerance health, sanitation, and safety policy and procedures contributed to the children's safety from being COVID-19 positive.

This extraordinary effort to serve families and their children during the pandemic, as recognized by Head Start across the nation, is attributed to the remarkable commitment of Centro's direct service providers. On the ground, at each center, the selfless dedication of Family Service Specialists, Classroom Teachers, Aides, Cooks, Office Managers, Bus

Drivers, support, and sanitation personnel was nothing less than inspiring as they curved COVID-19 health and sanitation impositions into a seamless continuation of services for all children in our care. They are as awesome as ever and they fill our hearts with pride and joy.

But of course, again, as ever, Centro's accomplishments are only possible through the goodwill and trust of the community and families we serve. We strive to meet this trust with our best efforts and comprehensive services each and every day.

Thankful and inspired,

Gonzalo Palza,
CEO and Head Start Director





Board of Directors

President

Enrique Girones

ECE Expert

Karla Palmer

Secretary

Silvia Norman

Legal Experts

P. Corper James

Gabriela Mena

Nicole Salazar-Hall

Policy Council Representative

Ana Garcia

Members

Sebastian de Freitas

Richard Pichardo

Mickael Sorensen

Financial Expert

Joshua Lakin



HEAD START

In 1991, Centro began offering Head Start services to the children and families of migrant and seasonal farmworkers in rural, agricultural areas of Utah. Now, 28 years later, we serve a funded enrollment of 646 children through our four Head Start programs in Utah:

- Migrant and Seasonal Head Start for children 0-5 years old
- Region VIII Head Start for children 3-5 years old
- Region VIII Childcare Partnerships (RCCP)
- Migrant and Seasonal Childcare Partnerships (MCCP)

In addition to our Head Start programs, Centro also provides quality preschool services to 60 children through a state-funded program.

Throughout this annual report, we highlight the services provided to children and their families. You will find that everything we do is in support of our mission: Promoting the educational success of children and families and fostering healthy and engaged communities.

2018-2019 PIR Data

	Total	Migrant	Region VIII	RCCP	MCCP
Number of children served	686	396	146	101	43
Number of pregnant women served	24	24	n/a	n/a	n/a
Number of families served	529	275	135	85	34
Percentage of eligible children served	10%	70%	100%	2%	12%
Average monthly enrollment	75%	64%	100%	100%	60%
Percentage of children who received medical exams	78%	83%	95%	38%	70%
Percentage of children who received dental exams	86%	88%	99%	59%	81%



HEALTH SERVICES

92
PERCENT

HAVE A
DENTAL
HOME

94
PERCENT

HAVE A
MEDICAL
HOME

Centro's Health Services aim to contribute to the positive impact on our community by working alongside parents and connecting them with resources that empower them to be confident advocates for the health and educational success of their children. Centro partners with various health providers across the state to ensure that all enrolled children and families receive the medical, dental, and mental health services needed during these crucial years of child development.

The Health Services teams has some exciting goals for the upcoming school year:

- To broaden menu options for our children
- To increase education on the connection between at-home nutrition and oral health outcomes
- To incorporate age-appropriate physical fitness and activity in our classrooms and on our playgrounds

We look forward to another amazing year!



HAVE
HEALTH
INSURANCE



UP TO DATE ON
IMMUNIZATIONS



PRE-KINDER CHILDREN
RECEIVED
DENTAL EXAMS



FAMILY ENGAGEMENT SERVICES

Recognizing the critical role of parents as their child's first teacher, Centro creates a culture focused on parent engagement at all levels of the agency. This year, communication with parents regarding their child's developmental progress in the classroom was improved greatly. All parents received regular updates on their child's developmental progress during home visits, parent-teacher conferences, and teacher home visits.

421
FATHERS
INVOLVED IN CHILD
DEVELOPMENT
EXPERIENCES

Centro continues to engage families in the community through referrals to various social services and community resources. Each family's strengths and needs are identified through assessments conducted during home visits two to four times per year. As needs are identified, families create their own goals with actionable steps necessary to overcome challenges and reinforce their family strengths. As families create and make progress toward goals, parents improve relationships with their children and come to understand their role as first teacher. Additionally, parents recognize the opportunities in the community that facilitate their participation in their children's transitions and meet their family well-being needs.



1263
VOLUNTEER
SUPPORTERS

75%
FAMILIES WHO
RECEIVE AT LEAST
ONE TYPE OF FAMILY
SERVICE

Family Engagement Resources

- Daily opportunities to volunteer at centers and in classrooms
- Educational activities are sent home weekly
- Kindergarten transition groups
- Domestic violence, child nutrition, and health literacy are some of the topics covered during regularly scheduled parent nights

EDUCATION SERVICES

Centro's approach to school readiness is founded on the partnership between families and program staff. Through regular home visits, parent-teacher conferences, and educational home activities, Centro's education services ensure that families leave our program with a deeper understanding of their child's development, their rights, and responsibilities as parents, and how to advocate for their child's successful future.

COMPLETED ON TIME
DEVELOPMENTAL
SCREENINGS

92
PERCENT

49

PRE-KINDER
SCHOOL READINESS
OBJECTIVES MET





NUMBER OF
BILINGUAL
TEACHERS

94

In the classroom, teachers use the Creative Curriculum to create a stimulating environment that meets the individual needs of children while fostering growth across all developmental areas. Centro's Education Specialists and Early Childhood Education Coaches observe curriculum implementation and provide feedback to the teachers in order to increase the quality of teaching practices and classroom environments.

RATE OF
TEACHER
RETENTION

81
PERCENT



NUMBER OF
CREDENTIALLED
TEACHERS

88

TRANSPORTATION SERVICES



Centro's Transportation Services remain vigilant in its pursuit of offering the safest methods for transporting young children. Research into innovative methods for providing transportation revealed that installation of cameras and a GPS tracking system provide another level of safety for children. Consequently, Centro installed 2 cameras on every bus and now utilizes a system that documents bus routes and manages GPS data for each bus. Close monitoring of this system and cameras, along with regular observations of routes and child loading and unloading procedures, demonstrates Centro's commitment to providing the safest means and methods for transporting young children.

74%
CHILDREN
RECEIVING
TRANSPORTATION
SERVICES

COMMUNITY PROGRAMS



Nuevo Día Girls & Boys

Serving ages 9-12

Promotes awareness and communication between youth and their parents



Safe Dates

Serving ages 13-18

Provides knowledge and tools to build health relationships and avoid abusive relationships



Comcast Digital Connectors

Serving 9th-12th graders

Promotes responsible use of technology and community service



Plazas Comunitarias

Serving adults of all ages

Provides Spanish-speaking adults an opportunity to complete their primary and secondary education



Ventanilla de Orientación Educativa

Serving all ages

Situated within the Mexican Consulate, VOE answers all education related inquiries.

FISCAL MANAGEMENT

Statement of Financial Position

June 30, 2019

ASSETS

CURRENT ASSETS

Cash equivalents	205,521
Accounts receivable	
Government contracts	418,450
Other	17,111
Prepaid expenses	71,053
Restricted cash	258,373
Total current assets	970,508

NONCURRENT ASSETS

Library collection	28,335
Property and equipment, net	3,355,263
Total noncurrent assets	3,383,598

Total assets	4,354,106
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LIABILITIES AND NET ASSETS

LIABILITIES

Current liabilities

Accounts payable	159,280
Accrued payroll and other expenses	266,498
Current portion notes payable	46,515
Total current liabilities	472,293

Long -term liabilities

Accrued vacation	133,908
Notes payable	135,902
Total long-term liabilities	269,810
Total liabilities	742,103

NET ASSETS

Without donor restrictions

Designated for fixed assets	3,201,181
Designated for library	28,335
Undesignated	124,114

With donor restrictions	258,373
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Total net assets	3,612,003
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Total liabilities and net assets	4,354,106
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Statement of Activities

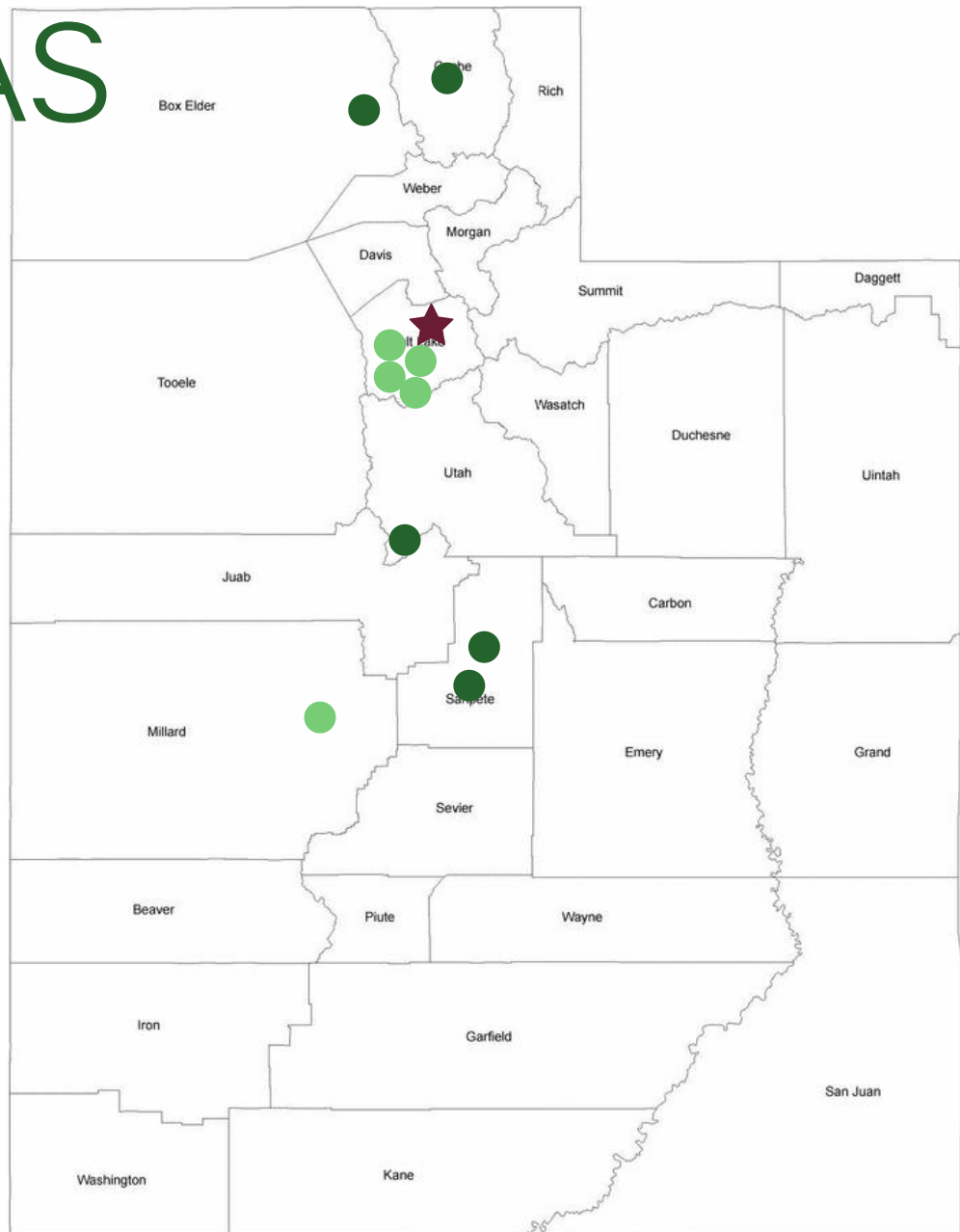
For Year Ended June 30, 2019

	Without Donor Restrictions	With Donor Restrictions	Total
Public support and revenue			
Public support			
In-kind support	\$88,118	0	\$88,118
Other contributions	22,984	0	22,984
Total public support	111,102		111,102
Revenue			
Government contracts	10,639,986		10,639,986
Grants	0	0	0
Other income	8,279	0	8,279
Total revenue	10,648,265		10,648,265
Net assets released from restrictions	6,195	(6,195)	0
Total public support and revenue	10,759,367	0	10,759,367
Expenses			
Program expenses			
Migrant Head Start (MSHS)	5,426,925	0	5,426,925
Region 8 Head Start	1,825,176	0	1,825,176
Child Care Partnership (CCP)	1,526,286	0	1,526,286
Other programs	598,154	0	598,154
Total program expenses	9,376,541	0	9,376,541
Support expenses			
General and administrative	807,141	0	807,141
Total expenses	10,183,682	0	10,183,682
Change in net assets	581,880	(6,195)	575,685
Net assets, beginning of year	2,771,750	264,568	3,036,318
Net assets, end of year	\$3,353,630	\$ 258,373	\$3,612,003

Centro de la Familia de Utah received a favorable opinion of its financial statements ending June 30, 2019 from its auditors, Karren, Hendrix, Stagg, Allen & Company.

SERVICE AREAS

- ★ Main Office
- Locations
- Partnership Locations



Cache County

Providence Center 435.754.3730

Box Elder, Weber, and Davis Counties

Box Elder Center 435.239.7700

Utah and Juab Counties

Genola Center 435.404.3010

Sanpete County

Centerfield Center 435.529.8120

Mt. Pleasant Center 435.580.5080

Main Office

Salt Lake City 801.521.4473

Salt Lake County

Creative Learning Academy 801.433.4004

Forever Children 801.487.2650

Panda Child Care 801.359.1234

Smart Kids Development Centers

Taylorsville 801. 966.8664

West Jordan 801.566.3731

Millard County

The Kid Depot 435.864.0500